

## Care Guide

Every precious piece of Wedgwood is something to be treasured and handed down. Like any legacy, caring for your products will keep them in pristine condition so that they can inspire future generations. Below is a guide to help you keep your Wedgwood as wonderful as the day you ordered it.

### **Bone China Dinnerware**

- Not ovenproof.
- Can be warmed to 100°C.
- Do not expose to direct heat from a naked flame or to rapid changes of temperature.
- Not microwave safe if precious metal decoration.
- Not freezer safe.
- Use napkins to separate items when storing to prevent scratching.
- Stains in tea cups or tea pots can be removed with a cleaning solution e.g. baby utensil sterilising solution. Always wash and rinse thoroughly before use.
- Grey marks can be removed using cleansers specifically designed for the removal of metal marks from ceramic products e.g. Barkeepers Friend.
- Abrasive materials must not be used when cleaning.
- Items marked dishwasher safe can be washed in a dishwasher using recommended detergents (see WWRD's 'Approved Dishwasher Detergent List').
- Please remove any barcode labels before the ware is placed in a dishwasher, as the heat from the drying stage makes removal of the label more difficult.
- For stubborn barcode labels it helps to soak the ware in warm water with a small amount of hand wash detergent for approx. 1 hour.

### **Porcelain, Fine China & Stoneware Dinnerware**

As for bone china except for the following:

- Freezer Safe.

**Earthenware  
Dinnerware**

As for bone china except for the following:

- Not freezer or oven or microwave safe unless stated on the backstamp.
- Should not be soaked for long periods of time.

**Giftware (all  
bodies)**

- Not freezer, oven, dishwasher or microwave safe.
- Do not immerse in water.
- Clean with damp soft cloth.
- Abrasive materials must not be used when cleaning.
- Dry with soft cloth and allow to air before returning to display.
- Avoid extreme or rapid temperature changes.

**Silver Plate**

- To clean simply wipe with a soft dry cloth. Do not use polishes and cleaners, which may effects the coating.
- Avoid using sharp knives.
- Do not allow the product to scrape against other hard objects.
- To prevent tarnishing or staining clean immediately after use.
- Hand wash only before 1st use using hot water and a mild liquid soap.
- Dishwasher use is not recommended.
- Use soft cloths to wash and dry.
- Dry thoroughly and immediately, before storing, to avoid spotting.
- Store in a dry humid free environment.
- Foods containing salt may cause corrosion if they remain on the surface.
- Prolonged contact with water, fruit juice, or any acidic liquids can damage the surface.
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**Nickel Plate**

As for silver plate except for the following:

- Not recommended for food storage, particularly hot food over a long period of time.

**Stainless Steel & Aluminium**

- Dishwasher use is not recommended.
- Hand wash only in mild soapy water, using a soft cloth to wash & dry.
- Dry immediately with a soft cloth to avoid spotting.
- Do not use scouring pads, steel wool or abrasive cleaners.
- Do not leave immersed in water or wet for long periods of time as this may damage the surface finish.
- Do not use in microwave or to heat food in oven.

**Sterling Silver**

- Silver is a soft metal and no matter how much care is taken small scratches will appear on the polished surface.
- All silver or silver plate will tarnish when exposed to moist warm air or certain food substances particularly condiments.
- It is recommended that the silver tops of salt holders are unscrewed and any salt deposits removed.
- Do not use hard scouring powders or wire wool to remove encrustations.
- Clean regularly with a good silver polish to keep in good condition.

**Candles**

The following instructions should be on a label on the candle:

- For best results keep wick trimmed to  $\frac{1}{4}$ ".
- Do not burn more than 3- 4 hours at a time.
- Do not leave candle burning unattended.
- Burn on heat resistant surface away from drafts.
- Keep out of reach of children and pets.
- Do not burn candles on or near anything that may catch fire.
- Do not allow flame to burn within 1" of the holder.
- Always snuff out the flame. Do not blow it out.
- Do not move a burning candle.
- Do not allow wax trimmings to accumulate in wax pool.
- Stop burning when about  $\frac{1}{2}$ " of unmelted wax remains.

**Leather**

- Avoid exposing your leather to direct sunlight.
- To clean leather gently wipe with a soft / damp cloth lightly soaked in a very mild soap solution e.g. (Baby Shampoo).
- Do not use industrial cleaners.
- Do not store in a hot or damp environment.

**Textiles**

- See product label for care instructions.

**Lead Crystal & Glass general**

- Crystal and Glass should be hand washed separately in warm soapy water, rinsed thoroughly and dried with a lint free cloth.
- When washing and drying do not twist the bowl in opposite direction to stem as this can cause damage.
- Dishwasher heat, friction and detergent can dull or scratch the surface.
- Extreme temperatures can crack or break your crystal/glass. Avoid pouring hot liquids into cold crystal/glass, or very cold liquids into warm crystal /glass.
- Do not use product in a microwave or conventional oven.
- The finely made rims are the most fragile part of your product. Do not turn upside down while drying or storing.

**Lead Crystal Decanters & Carafes**

- Avoid storing food or beverages in crystal containers for extended periods of time.
- Change liquid contents of all crystal containers frequently. This will help preserve the products finish, avoid film build-up and the chemical erosion of the crystals interior surface.
- Prior to first use, fill with 50/50 solution of vinegar and water and let stand overnight. Rinse and dry.

**Non Leaded Crystal Decanters & Carafes**

- Wash inside of decanter /carafe with warm soapy water and rinse prior to 1st use.
- Avoid storing food or beverages in glass containers for extended periods of time.
- Change liquid contents of all glass containers frequently. This will help preserve the products finish, avoid film build-up and the chemical erosion of the interior surface.

**Colour Coated  
Crystal & Glass**

- Do not allow colour coated surface to come into contact with bleach materials or solvents, as they can damage the painted surface.
- Do not allow colour coated surface to come into contact with sharp or rough implements that may scratch or damage the paint or surface finish e.g. rings, knives, etc.
- Do not place in a dishwasher.
- Colour coated crystal / glass should be hand washed separately in warm soapy water, rinsed thoroughly and dried carefully with a clean, soft, lint free cloth.

**Candle-holders**

- Do not allow the candle to burn within one inch (25.4mm) of the holder, otherwise this may result in damage to the candleholder.

**Crystal Lamps**

- Ensure that electrical supply is isolated before cleaning.
- All fittings should be cleaned regularly with a soft cloth.
- Do not use abrasive cleaners as this may damage the surface.
- Do not use damp cloths or water on the metal or electrical fittings.

**Crystal  
Chandeliers**

- Instructions for installation, connecting, cleaning and maintenance are in the chandelier assembly instructions (included in each chandelier).

**Cutlery with  
Crystal Handles**

- Do not expose to excessive heat.
- Do not wash in a dishwasher.
- Do not exert undue force which may damage the cutlery item.